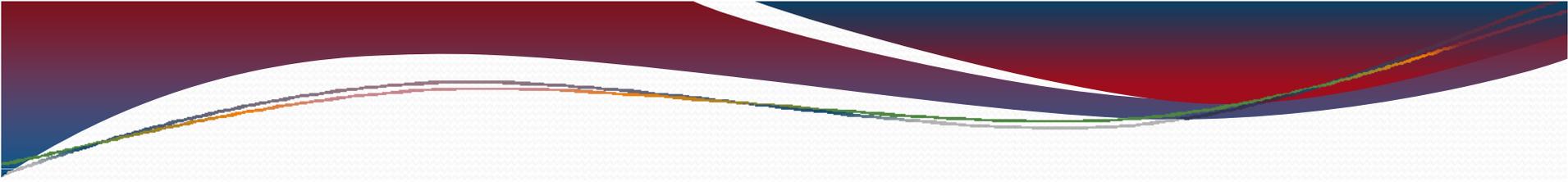


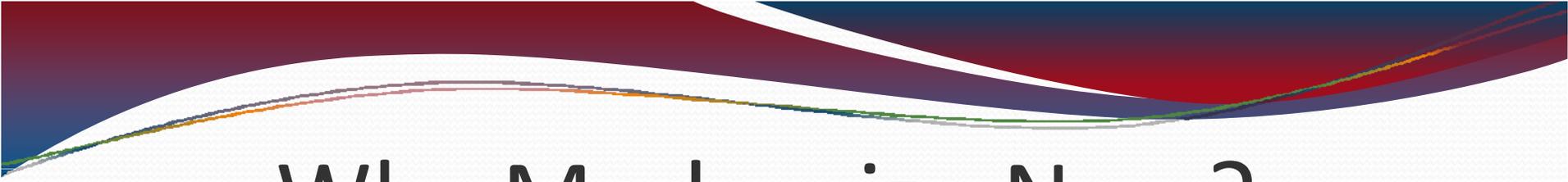
Eligibility Modernization

Fredericksburg Dept. of Social Services



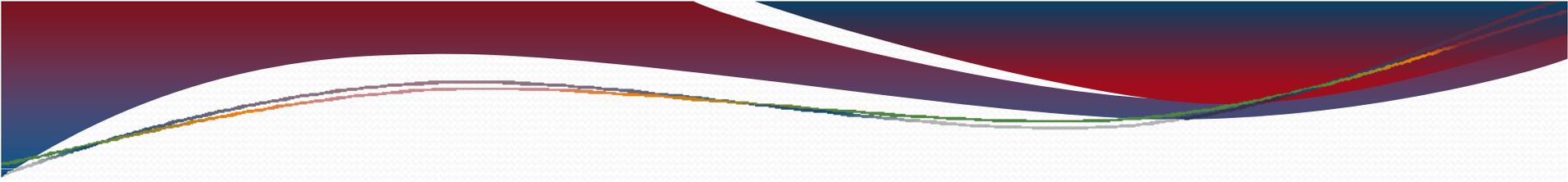
VDSS Vision

- To offer a 21st century experience to citizens seeking benefits that: enable self-service, provides real-time decisions, is available 24/7, allows complete privacy, eliminates the need to travel, reinforces independence and self-sufficiency, and enables community partners to take an active role.



Why Modernize Now?

- The Patient Protection and Affordable Care Act (PPACA) is the force driving the change.
 - With the passage of the PPACA Virginia has been presented with opportunities to streamline eligibility and ease administrative burdens, building upon CommonHelp and VaCMS (Virginia Case Management System).



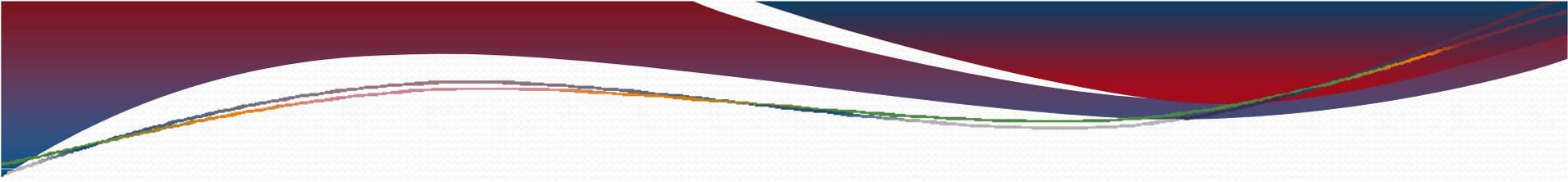
What We Are Doing to Prepare

- Established a workgroup to determine how to best implement the changes for our customers
- Educating ourselves through multiple trainings
- Disseminated marketing materials explaining the changes
- Installed 2 computer stations in our lobby for CommonHelp access that are manned by volunteers to assist customers through the CommonHelp process.



www.commonhelp.virginia.gov

- CommonHelp provides online access to health and human services information and benefits from any computer via the Internet and can be accessed 24 hours a day, seven days a week, allowing citizens to:
 - Screen for Potential Eligibility
 - Apply for Benefits
 - Check the Status of Applications
 - Report Changes
 - Complete Benefit Renewals

- 
- Applications received through CommonHelp in Fredericksburg - difference from July 2012 – April 2013
 - SNAP 43%
 - TANF 56%
 - Medicaid 28%
 - Childcare 50%

 - TOTAL Increase = 40%



Percent of Applications Received Online in June 2013

- SNAP 78%
- TANF 88%
- Medicaid 71%
- Childcare 67%
- Energy 30%

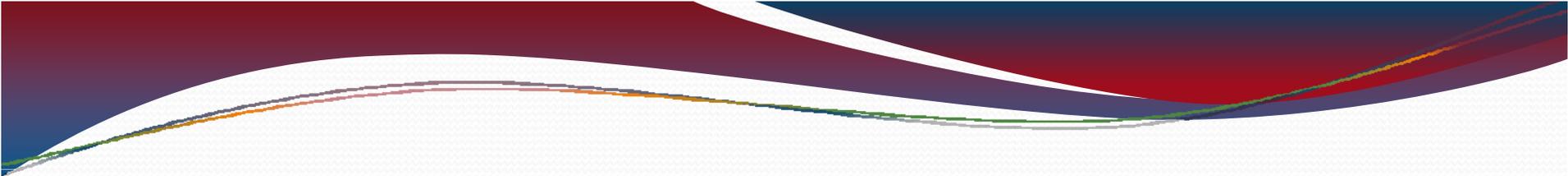
This represents 281 households submitting online for a total of 122 SNAP, 85 Medicaid, 37 TANF, 14 Childcare and 40 Cooling applications.

In addition, 52 SNAP and 30 Medicaid renewals were filed online.



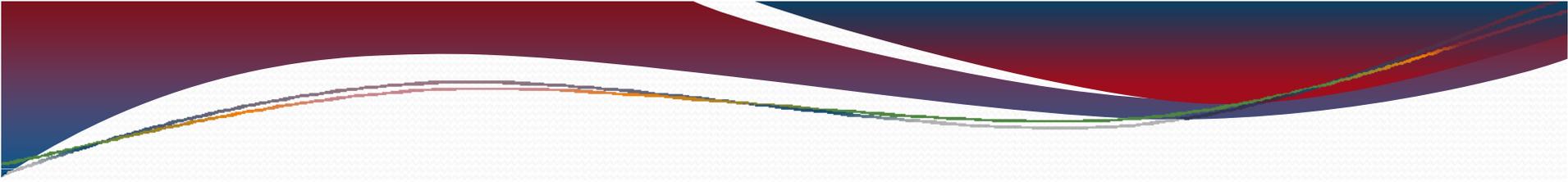
VaCMS

- Virginia Case Management System
 - Began with ChildCare eligibility in 2011 - 2012
 - CommonHelp implemented fully in September 2012
 - Will expand to include Families and Children Medicaid in October 2013 to allow for processing under the new PPACA rules. Medicaid for families will be determined using Modified Adjusted Gross Income (MAGI), which is a new and different way to calculate income for determining eligibility.
 - Will include all Benefit Programs by December 2015



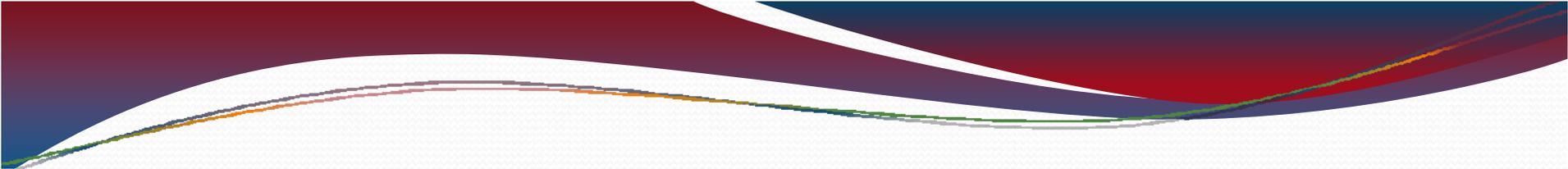
PPACA – Implication in Virginia

- Mandates health insurance coverage for all citizens (except those granted waivers) beginning in January.
- Requires that customers be allowed to submit Medicaid applications on paper, through CommonHelp, by phone, fax or email.
- Medicaid applications received for those who do not qualify will automatically transfer to the Health Insurance Market Place (HIM).



Modified Adjusted Gross Income

- Medicaid applications for families and children will be processed beginning October 1, 2013 using the new MAGI methodology, with coverage beginning January 1, 2014.
- Eligibility will be determined using IRS income rules.
- Verification will be obtained from the Federal Data Hub if a successful match can be made . Systems matched will include IRS, Social Security, Dept. of Homeland Security.
- Clients who are denied Medicaid will be directed to the HIM.



Medicaid in Virginia – an overview

- Virginia has elected to not expand Medicaid at this time. Coverage is limited to certain groups:
 - Children under 19
 - Low income parents of minor children
 - Pregnant Women
 - Children in foster care
 - Persons over 65
 - Disabled and/or Blind individuals
- *Persons who do not meet a covered group may be eligible for coverage through the HIM, but if their income is under the Medicaid income limit they will not qualify for insurance through the exchange and will essentially be uninsured. Virginia will have the option to expand Medicaid in the future to include these uninsured persons.



Health Insurance Marketplace

www.Healthcare.gov

- Open enrollment starts October 1, 2013. Coverage starts as soon as January 1, 2014.
- The Health Insurance Marketplace is sometimes known as the health insurance "exchange."
- Insurance plans in the Marketplace are offered by private companies, and they cover the same core set of benefits called [essential health benefits](#).
- Individuals who get coverage through the Marketplace, may be able to get lower costs on deductibles, copayments, and coinsurance. This will depend on family size and income.
- Applications that appear to be Medicaid eligible will be transferred to VaCMS for processing by local social service departments.

What You Can Do to Help

1. Educate Yourself

- www.commonhelp.virginia.gov – watch videos about using CommonHelp, review the quick guide, learn more
- www.hhs.gov/healthcare - information about the Affordable Care Act
- www.healthcare.gov - has a wealth of information about the Health Insurance Marketplace and options for coverage

2. Request training of your staff by our staff

3. Offer ways your customers can apply for benefits

