

Rappahannock Regional Solid Waste Management Board Residential User Fee Program

The Rappahannock Regional Solid Waste Management Board (R-Board) is proud of its service to its customers in Stafford and Fredericksburg (zip code 22401). Our work to be responsible stewards of the environment led to our certification as an Exemplary Environmental Enterprise in Virginia. This means that we have a good compliance history, a fully-implemented environmental management system and pollution prevention program in place with demonstrated performance. Thanks to you, our customers, our recycling rate remains high, and we thank you for partnering with us in our commitment to protect the environment. In addition to being good environmental stewards, we are also fiscally responsible, and no tax dollars from the City or the County support the landfill costs.

To help us continue to enhance our service, the R-Board is implementing a fee for residents using the convenience centers on Eskimo Hill Road and Belman Road effective March 2, 2015, for trash disposal. **Visitors to the landfill** will have the option of using a coupon voucher or an annual pass. **Cash payment for a one-time visit can be made at the scalehouse located inside the commercial entrance to the landfill.** Recycling will remain free for the items listed below. Visitors may purchase coupon books or an annual pass at the locations listed below during normal business hours, **beginning Wednesday, February 4, 2015.**

Stafford County Treasurer's Office
George L. Gordon Government Center
1300 Courthouse Road
Stafford, VA 22554
Monday-Friday: 8am-4:30pm
Checks Payable to
Stafford County Treasurer

City of Fredericksburg Treasurer's Office
City Hall
715 Princess Anne Street
Fredericksburg, VA 22401
Monday-Friday: 8:15am-4pm
Checks Payable to
City of Fredericksburg Treasurer

R-Board Administrative Office
Rowser Building
1739 Jefferson Davis Highway
Stafford, VA 22554
Monday-Friday: 8am-4:30pm
Checks Payable to
Stafford County Treasurer

Regional Landfill Scalehouse (Commercial Entrance)
489 Eskimo Hill Road
Stafford, VA 22554
Monday-Friday: 6am-5pm & Saturday: 9am-12pm
Checks Payable to Stafford County Treasurer

Coupon books and annual passes are also available by mail. Please send a check and a completed order form (downloaded from www.r-board.org) to the following address:

R-Board Administrative Office
PO Box 339
Stafford, VA 22555

Cash or checks will be the only form of payment accepted at any location at this time.

The annual pass is a small sticker to be displayed on the driver's side rear window as close to the upper corner as possible. Annual passes are limited to two per household and cost \$75 total for the remainder of 2015. Proof of registration for each vehicle is required. Customers will be charged \$100 for an annual pass beginning in 2016. The coupon books cost \$30 and contain ten coupons. A one-time visit voucher is \$4 and is available only at the Regional Landfill scalehouse. **Please be sure to bring your coupon book or display your pass when you visit the landfill after March 2nd.**

The following items will continue to be accepted at the landfill at convenience centers for recycling at no charge
Single Stream - cans, plastic bottles, glass bottles and jars, cardboard, newspaper, etc.

Scrap metal

Donated items to Goodwill Industries (e.g. household items, clothing and textiles)

Vehicle, equipment & rechargeable batteries

Used cooking oil, motor oil and antifreeze

Cell phones and eyeglasses

Fluorescent Bulbs

Printer cartridges

Thank you for your patience and understanding as we make this transition! If you have any questions or need additional information, please visit www.r-board.org or call 658-5279.



Complete this form and return with payment for an R-Board Annual Pass or Coupon Book. Annual Passes and Coupons are valid at both the Regional Landfill and the Belman Road Recycling Center.

First Name	Office Use Only	
	Coupon Book #	
	Coupon Book #	
Last Name	Coupon Book #	
Mailing Address		
City	State	Zip Code
(Optional)		
Email Address		

Complete for Annual Pass. Copy of current registration is required.

Vehicle Registration 1	Office Use Only
	Annual Pass Number
Make	Model
	License Plate

Vehicle Registration 2	Office Use Only
	Annual Pass Number
Make	Model
	License Plate

Coupon Books and Annual Passes are available for purchase at these locations beginning **February 4, 2015**.

Stafford County Treasurer's Office
George L. Gordon Government Center
1300 Courthouse Road
Stafford, VA 22554
Monday-Friday: 8am-4:30pm

City of Fredericksburg Treasurer's Office
City Hall
715 Princess Anne Street
Fredericksburg, VA 22401
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R-Board Administrative Office
Rowser Building
1739 Jefferson Davis Highway
Stafford, VA 22554
Monday-Friday: 8am-4:30pm

Regional Landfill Scalehouse (Commercial Entrance)
489 Eskimo Hill Road
Stafford, VA 22554
Monday-Friday: 6am-5pm & Saturday: 9am-12pm

Coupon books and annual passes are also available through the USPS. Please send a check and a completed order form (downloaded from www.r-board.org) to the following address:

R-Board Administrative Office
PO Box 339
Stafford, VA 22555

Cash or checks will be the only form of payment accepted at any location at this time. Please make checks payable to the Stafford County Treasurer (unless you are at City Hall; then your check should be payable to the City of Fredericksburg Treasurer). A \$35 fee will be assessed on all returned checks.

Q: Why do residents have to pay to use the landfill?

A: The Rappahannock Regional Solid Waste Management Board (R-Board) operates both the Regional Landfill in Stafford and the Belman Road Recycling Center in Fredericksburg. The R-Board does not receive tax dollars from either locality. Commercial trash haulers pay fees that generate the bulk of the revenue. A changing market and necessary capital expenses drive the need for additional revenue.

Q: How much is the user fee?

A: An annual sticker for unlimited use is available for \$75.00, a prorated amount for the remainder of 2015. Beginning January 2016 stickers will cost \$100.00. A coupon book costs \$30.00 and contains 10 coupons (1 per visit). A one-time-visit voucher costs \$4.00 and is available only at the Eskimo Hill Regional Landfill scale house (Commercial Entrance).

Q: I used to pay \$23.00 (Stafford County) or \$20.00 (City of Fredericksburg) on my personal property tax bill and received a decal for every vehicle I own. The decal allowed me to get into the landfill. Now I am still paying the fee on my tax bill AND have to buy a landfill sticker. Why are you charging me double?

A: The \$23.00 (Stafford County) or \$20.00 (City of Fredericksburg) fee on the property tax bill is a Vehicle Licensing Fee. The funds for this fee go to the general fund, as part of the personal property tax. The old decals were strictly a “proof of residency” to allow you into the Regional Landfill, but the R-Board does not receive tax dollars from either locality. You are not being charged double.

Q: Is recycling still free?

A: Yes, cans, bottles, newspapers, cardboard, and other items that are accepted in the R-Board’s single-stream recycling program will continue to be accepted at no charge. Scrap metal, automotive, equipment, and rechargeable batteries, used motor oil and antifreeze, used cooking oil, cell phones, eyeglasses, fluorescent bulbs, and printer cartridges are also free to recycle.

Q: Is there a fee for yard waste?

A: Yes. While yard waste and brush are diverted from the landfill, there is a cost to process these materials. In addition, yard waste and brush do not generate revenue as the sale of other recyclable items do.

Q: What if I arrive at the landfill and do not have a coupon, an annual sticker, enough cash or a checkbook to purchase a vehicle sticker or coupon book?

A: You may purchase a single-use voucher for \$4 at the Regional Landfill scale house (commercial entrance) to take care of your immediate disposal needs.

Q: Where can I purchase the annual stickers or coupon book?

A: Stickers and coupon books are available at the Stafford County Treasurer’s Office, City of Fredericksburg Treasurer’s Office, R-Board Administrative Office, and the Regional Landfill scale house (Commercial Entrance). Annual pass stickers and coupon books are also available through the mail. Please send a completed application form, available at www.R-Board.org, with a check made payable to the Stafford County Treasurer to the R-Board Administrative Office, P.O. Box 339, Stafford, VA 22555.

Q: Are the stickers or coupon books available for purchase online?

A: No. However, you may download and complete the application from www.R-Board.org and send it with a check made payable to the Stafford County Treasurer to the R-Board Administrative Office, P.O. Box 339, Stafford, VA 22555.

Q: If I purchase a sticker or coupon book by mail, how long will it take to receive my sticker or coupon book back in the mail?

A: Please allow up to two weeks for mailing and processing.

Q: Why can't I buy a pass, coupon book or one-time pass at Belman Road or at the residential side of the Regional Landfill?

A: In the interest of traffic flow, financial accountability, and employee safety, there are no financial transactions conducted at the residential facilities.

Q: Do I have to bring my vehicle registration when I purchase my annual sticker?

A: Yes, bring the registration for each vehicle for which you wish to purchase a sticker.

Q: What do I need to bring with me to get an annual sticker?

A: Bring the completed application (available at the Regional Landfill, Belman Road Recycling Center or at www.R-Board.org) along with your registration card(s) for the vehicle(s) for which you wish to purchase annual stickers, and cash or a check.

Q: Where do I place my annual sticker?

A: The R-Board encourages placement of the sticker on the back of interior rearview mirror or on the interior of a driver's side window so that the gate attendant will see it easily. If the sticker is in another location on your vehicle, please indicate that to the gate attendant as you enter the facility.

Q: What if I have more than two vehicles?

A: For an additional \$75.00 (in 2015) and \$100.00 (in 2016 and forward) a resident may obtain up to two more annual passes. Vehicle registration information is required for all annual passes.

Q: If my household only has one registered vehicle, how much will my annual sticker cost me?

A: The cost for an annual sticker is \$75.00 (in 2015) and \$100.00 (2016 and forward).

Q: I own property in the City or County, but my primary residence is outside of both localities. Can I still purchase a coupon book or an annual sticker?

A: A person owning property in the City or County is eligible to purchase either the annual sticker or coupon book.

Q: What if I live in Stafford/City, but my vehicle is registered in another state?

A: Please present your proof of residency and your vehicle registration at the time you purchase your annual pass. Examples of proof of residency include a property tax receipt, a lease agreement, or utility bill.

Q: My vehicle is registered in my business name and I am also a City or County resident. Can I purchase an annual pass for my business use vehicles?

A: Annual stickers are for residential use only. Any vehicle registered in a business name is considered commercial use at the landfill and must pay the commercial rate/ton as set by the R-Board and is payable at the scales at the Regional Landfill.

Q: At the time I purchased my annual pass, I only had vehicle registration information for one vehicle. How do I get my second sticker?

A: Bring your vehicle registration information to the R-Board Administrative Office or the Stafford Treasurer's Office and we will update your information and issue you a second sticker. You can also mail a copy of your vehicle registration to the R-Board Administrative Office, P.O. Box 339, Stafford, VA 22555 requesting a second sticker.

Q: Can I buy annual passes for my neighbor and myself?

A: Yes, you may purchase additional annual stickers with the appropriate vehicle registration information and payment of a separate \$75.00 (in 2015) and \$100.00 (in 2016 and forward). Stickers may not be shared between households.

Q: Is it true that decals cannot be transferred to a new car?

A: If your vehicle is wrecked, sold, or otherwise not going to be used for trash disposal, please bring the remnants of the original sticker to the R-Board Administrative Office, Stafford Treasurer's Office, or the City of Fredericksburg Treasurer's Office with the registration information for your new vehicle. You will be issued a replacement sticker at no charge.

Q: Do the stickers expire?

A: The annual sticker expires December 31 each year.

Q: Do the coupons expire?

A: No, the coupons do not expire.

Q: Why do I have to pay with cash or a check?

A: Stafford County and the City of Fredericksburg each charge different rates for the convenience of using a credit or debit card. The R-Board has not been authorized to pass either of these rates on to the customer or to absorb the costs into the program.

Q: Can I be refunded on any unused coupons?

A: No refunds will be issued.

Q: Can I be refunded a pro-rated amount if I move and don't use the sticker for the entire year?

A: No refunds will be issued.

Q: How many annual stickers may I purchase?

A: For \$75.00 (in 2015) and \$100.00 (in 2016 and forward), a resident may obtain annual stickers for two vehicles registered to the same address. The second annual sticker is offered at no cost to the applicant.

Q: I am a contractor with residential refuse to dispose. Can I purchase an annual sticker or coupon booklet to dispose of debris?

A: No, the residential waste is not coming from your own home. The commercial rates have not changed. You will continue to pay the commercial rate/ton as set by the R-Board and determined at the scales.

Q: If I lose my annual sticker or coupon book, how can I get it replaced?

A: You would need to purchase another sticker or coupon book at full price.

Q: Is there a limit to the amount of trash that a resident can drop off?

A: No limit; only one coupon per visit. However, the limits on the number of tires, vehicle size, and trailer size for construction debris remain in place.

Q: What are the rules regarding trailers?

A: Residents with trailers over 8' containing construction debris will be diverted to the scales to pay a minimum of \$20. Trailers of any size with household trash will be allowed with an annual pass, coupon, or one-time voucher.

Q: If I purchase an annual pass, coupon book, or one-time visit voucher at the landfill scale house, do I have to drive around to the residential side to dump my trash and recycling?

A: The R-Board has set up a dumpster and a recycling bin out of the way of the commercial traffic for disposal and recycling convenience near the scale house. Large loads, like full pickups, moving trucks, bulky furniture, and trailers, will be sent to the residential area to dump to keep from filling up the dumpster too quickly. Special items like tires or appliances will also need to go in the designated dumpsters on the residential side.

Q: Can I rent a U-Haul and bring my receipt showing my annual pass?

A: No.

Q: Can I get a \$4 credit towards my annual pass if I purchase a one-trip pass first?

A: No.

Q: Is the household chemical collection still free?

A: Yes, the semi-annual household hazardous waste collection is still a free service.

Q: Whom do I contact for more information?

A: Call the R-Board Administrative Office at 540-658-5279, visit www.R-Board.org, or send an email to recycling@staffordcountyva.gov.