



ATTENTION SPOTSYLVANIA & FREDERICKSBURG WATER CUSTOMERS



Temporary change in your Water's Disinfectant & Annual Water Flushing



Beginning March 17, 2017, Spotsylvania County and the City of Fredericksburg will *temporarily* stop adding ammonia during the water treatment disinfection process. The purpose of this temporary change in process, which occurs annually, is to help ensure a high level of disinfection in our community's network of water mains. During this period, you may notice a change in the taste or odor of your tap water. The County and City will return to using ammonia on **April 14, 2017**.

Flushing will occur in the County and City on or about **March 20, 2017** and continue through **May 2017**. Crews will work each day, Monday through Friday (excluding holidays), from 7:30 a.m. until 3:30 p.m.

To check when crews are scheduled to flush in your neighborhood and their progress, please refer to the following websites:

Spotsylvania County: www.spotsylvania.va.us or you may call 540/507-7300, press option 5.

City of Fredericksburg: www.fredericksburgva.gov or you may call 540/372-1023.

We encourage you to subscribe to emergency notifications and alerts by subscribing at:

Spotsylvania County: www.spotsyalert.com.

City of Fredericksburg: www.fredericksburgalert.com

IMPORTANT: Spotsylvania and City customers may notice some minor discoloration in their water when flushing crews are working in their area. If this occurs, customers are advised to flush faucets for a few minutes until the water runs clear. **Customers should also check the water before washing any white clothing.** If discoloration persists, please call the following:

Spotsylvania County customers: Spotsylvania Department of Utilities, 540/507-7300, option 0, M-F, 8:00 a.m. to 4:30 p.m. or After hours/Weekends/Holidays, 540/507-7344 or 540/507-7350.

City of Fredericksburg customers: Department of Public Works, 540/372-1023, M-F, 8:15 a.m. – 4:30 p.m.

Additional Information

Spotsylvania.va.us/departments/utilities

Fredericksburgva.gov