



# FY 2017 Community Report

*"Helping People Triumph over Hardships to Promote Healthier Futures Within Our Community"*

## Department Highlights

The Community-Based Eligibility Worker (CBEW) program is a grant-funded program administered by the Department and funded partially through the generosity of the Mary Washington Hospital Foundation, City of Fredericksburg, and Community Partner Organizations.

The program has operated since October 2009 and its goal is to address the social determinants of health to "move the needle" on key health indicators. The CBEW program places a senior eligibility worker, Bonnie Newcomb, at select partner agencies throughout the City. These partners include: Community Health Center, disAbility Resource Center, Fredericksburg Christian Health Center, Hazel Hill Apartments, Heritage Park Apartments, Lloyd Moss Free Clinic, MICAH, Thurman Brisben Center, and the Rappahannock Area Agency on Aging. Ms. Newcomb provides intensive case management including SNAP and Medicaid application assistance, and educates clients and community partners on complex program policies.

The CBEW program has met or exceeded program goals in each of the years it has operated. The CBEW program has had a positive impact on our community since inception:

- 2,714 citizens enrolled in SNAP program.
- 1,021 citizens enrolled in Medicaid.
- 6,136 citizens received assessments.
- \$9 million in SNAP and medical spending generated.

### Volunteers Make a Difference

1,401 Volunteer Hours = \$37,770 in salary savings

## Services

### CHILDREN & FAMILIES

Childcare Assistance Child Protective Services  
Children's Services Act (CSA)  
Foster Care & Adoptive Services

### ADULT

Adult Guardianship Adult Medicaid  
Adult Protective Services  
Resource Family Training Program

### FINANCIAL

Community-Based Eligibility Worker Program  
Energy Assistance  
Medicaid for Families & Children  
Supplemental Nutrition Assistance Program (SNAP)  
Temporary Assistance for Needy Families (TANF)  
Virginia Initiative for Employment not Welfare (VIEW)

### Fredericksburg Department of Social Services

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Fredericksburg, VA 22401  
Phone: 540-372-1032  
Fax: 540-372-1157  
[www.fredericksburgva.gov](http://www.fredericksburgva.gov)

Applying, Accessing and Renewing Benefits Online:  
[www.commonhelp.virginia.gov](http://www.commonhelp.virginia.gov)

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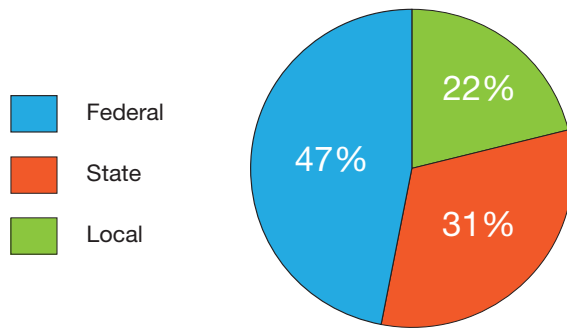


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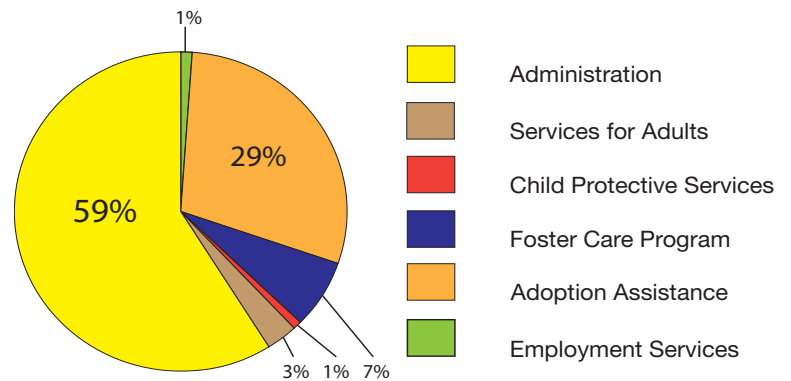
*“Helping People Triumph over Hardships to Promote Healthier Futures Within Our Community”*

## Financial Data

Funding



Expenses



Annual Budget: \$5,005,800

*\* Figures based on unaudited FY 2017 data*

## By the Numbers

### Our Beliefs

**Vision:** All individuals and families are successful.

**Mission:** Helping people triumph over hardships to promote healthier futures within our community.

We at DSS strive to achieve our **VISION** and **MISSION** by living our shared beliefs which drive how we operate across every level through these **CORE VALUES**:

Embrace Empathy      Exhibit Respect  
Act with Integrity      Deliver Quality

**“Your success is our success!”**

1 out of every 3 City Residents received financial assistance and/or healthcare coverage.

314 children received child care assistance totaling \$934,296.

150 families on average received TANF benefits.

89% of children in Foster Care were in a family-based placement exceeding the State goal of 85%.

245 people participated in the 18 in-service training opportunities offered through the Resource Parent Training Program.

21 children in Foster Care were discharged to permanency, 48% were safely reunified with their biological parents, 38% were adopted and 14% were placed with relatives.

Fuel assistance was provided to 728 families/individuals totaling \$167,993.97 in benefits.