



# ATTENTION SPOTSYLVANIA & FREDERICKSBURG WATER CUSTOMERS



## Temporary change in your Water's Disinfectant & Annual Water Flushing



**Spotsylvania County Utilities and the City of Fredericksburg will conduct its annual spring flushing of the water distribution system.**

**Beginning March 13, 2023**, Spotsylvania County will **temporarily** change the primary disinfectant in their water treatment process from chloramines to free chlorine. The purpose of this temporary change in process, which occurs annually, is to help ensure a high level of disinfection in our community's network of water mains. During this period, Spotsylvania County and the City of Fredericksburg water customers may notice a change in the taste or odor of their tap water. Spotsylvania County, will return to using chloramines on **April 21, 2023**.

Flushing will occur in the County and City on or about **March 20, 2023**, and continue through **May 2023**. Crews will work each day, Monday through Friday (excluding holidays), from 7:00 a.m. until 3:30 p.m.

To check when crews are scheduled to flush in your neighborhood, and their progress, please refer to the following websites:

Spotsylvania County: [www.spotsylvania.va.us](http://www.spotsylvania.va.us) or you may call 540/507-7300, press option 5.  
City of Fredericksburg: [www.fredericksburgva.gov](http://www.fredericksburgva.gov) or you may call 540/372-1023.

We encourage you to subscribe to emergency notifications and alerts by subscribing at:

Spotsylvania County: [www.spotsyalert.com](http://www.spotsyalert.com)  
City of Fredericksburg: [www.fredericksburgalert.com](http://www.fredericksburgalert.com)

**IMPORTANT:** Spotsylvania County and City of Fredericksburg customers may notice some minor discoloration in their water when flushing crews are working in their area. If this occurs, customers are advised to flush faucets with cold water for a few minutes until the water runs clear. **Customers should also check the water before washing any white clothing.** If discoloration persists, please call the following:

**Spotsylvania County Customers:** Spotsylvania Department of Utilities, 540/507-7300, option 1, M-F, 8:00 a.m. to 4:30 p.m., or After-hours/Weekends/Holidays, 540/507-7340 or 540/507-7350.

**City of Fredericksburg Customers:** Department of Public Works, 540/372-1023, M-F, 8:00 a.m. to 4:30 p.m.

Additional Information:  
[www.spotsylvania.va.us](http://www.spotsylvania.va.us)  
[www.fredericksburgva.gov](http://www.fredericksburgva.gov)