



DO YOU NEED ASSISTANCE PAYING YOUR PAST DUE WATER BILL?



Low Income Household Water Assistance Program (LIHWAP) may be able to help!

LIHWAP is a program that will help eligible low-income households by providing a one-time payment directly to their water and/or wastewater provider. LIHWAP runs through September 2023 or until the funds are exhausted. The Virginia Department of Social Services has selected Promise Network to administer LIHWAP.

How Do I Know if My Household Qualifies for LIHWAP?

If your household water or wastewater services have been cut off or you have received a disconnection notice, you may be eligible!

Local departments of social services will not be accepting or processing applications for this program.



Eligible households must have at least one U.S. citizen or eligible legal permanent resident and:



- » Have household income below 150% of the federal poverty level,
- » Have water or wastewater services that are disconnected or be in danger of being disconnected,
- » Be responsible for paying the water bill.



To apply for the LIHWAP or for questions about the program visit VirginiaLihwap.com or call 1-888-373-9908.



VIRGINIA DEPARTMENT OF
SOCIAL SERVICES